



## Everett Christian School 2020 Virtual Auction Gala Q-and-A

*This document is regularly updated (see time stamp above). All details are subject to change up until event time.*

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## General

### When is the auction?

Early bidding on most silent auction items opens at noon November 7 and continues through November 14. The main auction event is November 14, 2020, via [everettchristian.org/2020-auction](http://everettchristian.org/2020-auction). Livestream video starts at 4 p.m. and will include raffle drawings, announcements about Dessert Door-Dash winners and “live auction” items, videos, speakers, and more.

A working timeline (subject to change):

November 7, 12 p.m. – Silent auction bidding opens

November 14, 4 p.m. – Livestream video broadcast begins

5 p.m. – Dessert Door-Dash bidding ends

– Raffle sales close

– Prayer

– Dinner break with video entertainment

6 p.m. – First raffle drawing

– First set of “live auction” items open for bid

6:30 p.m. – Second raffle drawing

– Second set of “live auction” items open for bid

7 p.m. – Third raffle drawing

– Third set of “live auction” items open for bid

7:30 p.m. – Fourth raffle drawing

7:45 p.m. – Official close of silent auction

(though bidding could continue on particularly active items)

– Special message and closing donation “ask”

8 p.m. – Official event ending

Expect to see fun videos of students and school life throughout the night, as well as Raffle drawings and advertisements for our wonderful Sponsors.

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### **How do I participate?**

Fill out your RSVP card and send in to Everett Christian School, 2221 Cedar St., Everett, WA. You can also fill out an online version of the form at [everettchristian.org/2020-auction](http://everettchristian.org/2020-auction).

### **Is there a cost to participate?**

No! This year's virtual event is free.

### **Can I invite others to participate?**

You bet! Simply have them RSVP at [everettchristian.org/2020-auction](http://everettchristian.org/2020-auction), or contact Melissa Patton at [auction@everettchristian.org](mailto:auction@everettchristian.org) or 425-312-3530.

### **Can I get a sneak peek?**

Preview items at [everettchristian.org/2020-auction](http://everettchristian.org/2020-auction). New items are added regularly. Be sure to check back for the latest — or RSVP to get access to all the details! All items and descriptions are subject to change up to event time.

### **What do I need to participate?**

You will need an Internet-connected web browser to participate in this year's virtual event. We recommend more than one device — watch the livestream video on one screen, and use others to bid on auction items.



### **Will the auction include the same things as past auctions?**

Yes, as much as possible! The Dessert Dash will be a Dessert Door-Dash this year. The popular Raffle is still on. We'll also have fixed-price items for sale, including Christmas cards and cookbooks. DL is back as our awesome emcee. We will have a special speaker, too. ♥

*Plus*, expect to see videos of students. We'll ask for selfies from you, for sure. And we're working on other ideas, like a dedicated chat room. Updates and details will be shared via email with everyone who signs up to attend.

But, sorry, dinner is on you this year... 😊

### **Can I participate without signing up for anything?**

We are happy to help you get set up to bid on items in the online auction. But even if you decide to pass on bidding, we hope you will join us for our livestream video to see students and teachers and be a part of the fun! You can still take part in the raffle, as well as purchase fixed-price items, like the 2017 cookbook and ECS Christmas cards. We would also gratefully ask that you consider a donation to Everett Christian School. Reach out to Melissa Patton at [auction@everettchristian.org](mailto:auction@everettchristian.org) or 425-312-3530 for details.

## **Online auction**

### **How do I bid?**

We are using BidCoz.com for our online auction. You must have an account to bid. Start by RSVP'ing with us, and we'll give you the step-by-step how-to from there.

Once set up, and the auction is live, you will be able to bid on items with a simple click of a button. There also is a text-to-bid option to easily re-bid on your favorite auction items.

There are three ways to bid:

1. **Manual bid:** Simply enter your bid amount. If you are the first bid, you must enter at least the required opening bid amount. From there, bids must be greater than or equal to the current winning bid + the bid increment.
2. **Auto-bid:** To let the system bid automatically for you on an item, enter the maximum amount you'd be willing to pay in the "maximum bid" area.
3. **Buy It Now:** To guarantee your purchase of an item, pay the given Buy It Now price. You will be required to pay for the item on your credit card within 15 minutes to secure your purchase. *Pre-pay check customers, to secure a Buy It Now purchase, contact the Auction Team at 425-312-3530 to make the purchase on your behalf.*

## Movie Night

 [Back to Catalog](#)



**Donor** Our Favorite Donor  
**Category** Kid's Stuff  
**Item Condition** New

Take your child, and 11 of his/her closest friends and family on a night out at the movies. Includes tickets for 12, popcorn, soda, candy, and hotdog.

Oh! and the best part, reserved seating for the best seats in the house - all together!

ITEM #: 1  
*Item Ends:*  318 days, 5 hours, 31 minutes, 6 seconds

QUANTITY REMAINING:  
**1**

ESTIMATED VALUE: \$250.00  
STARTING BID: \$50.00  
BID INCREMENT: \$10.00  
Place next bid of \$50.00 or more

\$ 50.00  **Place Bid**

 **Enter a maximum bid:**

\$    
**Set Max Bid**

**Buy it now \$275.00** 

**Add item to watchlist**

### The auction isn't done yet. So why am I being told to pay for an item within 15 minutes?

There are certain items that you will need to purchase right away on your credit card in order to guarantee purchase. This is how the system works and we are not able to override this feature. Items that you will have to pay for right away include *fixed-price items*, such as raffle tickets, cookbooks and card sets, and *Buy It Now* purchases, where the purchase price ends bidding on the item.

If you are a cash or check customer, you may order fixed-price items from the Auction Team – email [auction@everettchristian.org](mailto:auction@everettchristian.org) or text 425-312-3530 with your bidder number, item desired, and quantity desired. Your purchase will be added to your total at the end of the night. Likewise, to secure a Buy It Now purchase, contact the Auction Team at 425-312-3530 to make the purchase on your behalf. The purchase price will be added to your auction total at the end of the night.

### Do I have to share my email address and cellphone number?

An email address is required by our online auction vendor to set up an account and, thus, to bid on items. It is also the main way the Auction Team will communicate with you for event details.

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Your cellphone number is optional. If provided, you will receive text message notifications when you are outbid on an item and when you win an item, and other event-specific texts. You can opt out of these text messages, and receive these notifications by e-mail instead (log in to your online auction account and click the red “Email or Text?” button). Either way, please share some kind of phone number on your RSVP card so that the Auction Team has a way of reaching you on auction night if needed!

### **How do I get the stuff I purchase?**

Auction purchases will be available for pickup during school hours, 8:30 a.m. to 3 p.m. starting Monday, November 16, at Everett Christian School, 2221 Cedar St. Please wear a face covering and ring the doorbell at the front entrance when you arrive.

- If you are an ECS family, we will deliver your shopping bag to you via your child at the Monday pick-up.
- Know an ECS family? You can arrange to have your items sent home with them. Just reach out to [auction@everettchristian.org](mailto:auction@everettchristian.org).
- Live at a distance? We are happy to ship you your purchases at cost. There is no charge for anything requiring a standard first-class stamp (e.g., a gift certificate). After the auction, reach out to [auction@everettchristian.org](mailto:auction@everettchristian.org) to arrange details.

### **What if I live at a distance?**

You are very welcome to take part! We can ship you any purchases at cost. There is no charge for anything requiring a standard first-class stamp (e.g., a gift certificate). Or, if you are purchasing for someone else, we are happy to deliver locally.

Please note that by participating in the online auction, you commit to paying in full for your committed purchases.

### **How does the Dessert Dash work?**

For this year’s Dessert Dash, let us do all the dashing! We will have three amazing homemade desserts available to our highest bidders in this year’s Dessert Door-Dash. Desserts will be delivered right to the winners’ doors on auction night during the dinner break. Our ECS graduates will travel anywhere in Snohomish, Skagit or King counties, so talk to your group and get ready to bid high and bid often to secure your pick! The top bidder will get first pick of the three desserts; the second-highest bidder will get second pick; and the third-highest bidder will get third pick.

Bidding for the Dessert Door-Dash! is open from 12 p.m. November 7 to 5 p.m. November 14. Look for this auction item under the “ECS Specials” category in the online auction catalog.

### **How do I purchase Raffle Tickets?**

Raffle Ticket sales will be open from noon November 7 to 6 p.m. November 14.

*Pre-pay check customers:* If you chose to pre-pay with a blank check, 5 raffle tickets have already been added to the pool for you. To purchase more (at \$2 each) and increase your chances of winning, either email [auction@everettchristian.org](mailto:auction@everettchristian.org) or text 425-312-3530 with your name,

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bidder number, and how many Raffle Tickets you would like to purchase at \$2 each. Your purchase will be added to your total bill at the end of the night. (Online ordering of fixed-price items is not available to check customers.)

*Credit card customers:* Raffle Tickets can be found in the “ECS Specials” category of the online auction catalog. Cost is \$2 each. Purchase as many as you like. Note: Because this a fixed-price item, the system will require you to pay for this item separately from your other auction night purchases.

### **What’s in the Raffle?**

Several items will be in the Raffle, just like past auctions, including a new Chromebook laptop computer (that is Google Classroom ready...)! Look up the Raffle Tickets item in the “ECS Specials” category of the online auction catalog for the current list.

### **How do I purchase an ECS cookbook? ECS card sets?**

The 2017 “Loaves and Fishes: Recipes from Friends & Family of Everett Christian School” cookbook is back! The price is \$15. We also are selling Christmas card sets, at \$7 per set of 5.

*Pre-pay check customers:* If you chose to pre-pay with a blank check, either email [auction@everettchristian.org](mailto:auction@everettchristian.org) or text 425-312-3530 with your name, bidder number, and how many cookbooks and/or card sets you would like to purchase for \$15 each. Your purchase will be added to your total bill at the end of the night. (Online ordering of fixed-price items is not available to check customers.)

*Credit card customers:* Cookbooks and card sets can be found in the “ECS Specials” category. Purchase as many as you like. Note: Because this a fixed-price item, the system will require you to pay for these items separately from your other auction night purchases.

## **Support**

### **How do I get help?**

If you need help setting up your account for the online auction, reach out to Melissa Patton at [auction@everettchristian.org](mailto:auction@everettchristian.org) or 425-312-3530.

If you already have an account and are experiencing technical problems, you can click on the menu option that says “Guide” for a BidCoz support center (or click [here](#) to go directly to their “Help for Users” section).

On auction night, we will have volunteers available to assist as well. *Stay tuned for contact details.*

### **I can’t get the online auction site to load**

Try a different browser. We’ve noted some problems with Mozilla Firefox. Try Google Chrome or Microsoft Edge instead.

## **I'm having trouble logging in**

There are multiple reasons why you may have trouble logging in.

- 1) You may be using the wrong email address on the account.
- 2) You may be using the wrong password on the account.
- 3) You think you have an account but do not.

Solutions:

- If you try to login in and fail, click "Send Login Link." BidCoz will send you a link by email to help you get logged in. Once logged in, update your password in "Account."
- If you do not receive the login link (in your mailbox or in junk/spam folder), it's likely that you don't actually have an account under that email address. If this is the case, try creating a new account using the new email address.

NOTE: It's possible that your email address was entered wrong initially. If you want to continue using that account, contact the Auction Team at [auction@everettchristian.org](mailto:auction@everettchristian.org) and ask them to check the accuracy of your email address. If it is wrong, log in using the incorrect email spelling, then update once logged in.

## **How do I get text message notifications?**

By default, online auction notifications are sent via email. If you would like to receive auction outbid and win notifications via text click on the "Email or Text?" button in the menu to enter your mobile phone number. *On a computer screen, this menu is found in the left side box. On a mobile phone, click the "hamburger" menu icon in the upper-left.*

Please note that, regardless of your choice, the Auction Team may still send you some text messages on event night in addition to emails.

## **I can't find an auction item**

We've noticed that not all items appear on the online auction website by default, or sometimes an item will appear twice. The best way to view auction items is by Category (see image below). If you have a specific item you are looking for, try searching by a key word.

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coz.com/ecs/2020auction/auction/list

Everett Christian School

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### Catalog Search for products Category Search Order Default Sort Reset Filter GRID VIEW LIST VIEW Loaves and Fishes Recipes from friends and family of Everett Christian School ECS "Loaves & Fishes" Cookbook Price: \$15.00 9 bids Stadium Flowers \$50 To Stadium Flowers Value: \$50.00 9 bids Little Sasquatch Value: \$40.00 - Activities and Experiences - Arts and Culture - Christmas - Dining Out - ECS Specials - Expert Services - Fashion Forward - For the Home - Gift Baskets - Gift Cards - Handcrafted - Kids Central - Sports Nuts GRID VIEW LIST VIEW